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		Application Number	09/940,100
		Filing Date	August 27, 2001
		First Named Inventor	Charles A. Peters
		Art Unit	Unknown
		Examiner Name	Unknown
Total Number of Pages in This Submission	3	Attorney Docket Number	3165-000121

ENCLOSURES (check all that apply)

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<input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53		
<div style="border: 1px solid black; padding: 2px;">Remarks</div> <p>The Commissioner is hereby authorized to charge any additional fees that may be required under 37 CFR 1.16 or 1.17 to Deposit Account No. 08-0750. A duplicate copy of this sheet is enclosed.</p>		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	Harness, Dickey & Pierce, P.L.C.	Attorney Name Gregory A. Stobbs	Reg. No. 28,764
Signature			
Date	June 24, 2004		

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

ATTORNEY DOCKET NO. 3165-000121

Serial No.: 09/940,100)
Filed: August 27, 2001)
For: Internet-Based System)
Designer with Live Agent)
Assist)
Inventors: Charles A. Peters)
Group Art: Unknown)
Examiner: Unknown)

STATUS INQUIRY

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

We have not as yet received an Official Filing Receipt or an Office Action for the above-referenced patent application. Please advise as to the status of the application.

Very truly yours,

Gregory A. Stobbs
Attorney for Applicants
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